Managing specialty prescriptions online

Members can order refills, track shipping and get clinical support on the BriovaRx patient portal

1. Logging in to get started

   The BriovaRx® patient portal gives members safe, secure access to their personal dashboard, where they can request a refill, track shipping status, complete BriovaLive® video consultations with a clinician, request a copy of their invoice or billing statement, and more. Members can visit BriovaRx.com and select the Patients tab to log in or create an account.

2. Manage account and view prescriptions from the dashboard

   Whether members want to request a refill, update their profile or check prescription history, they can access everything from their personal home page. Members are able to keep track of medications taken, when they were refilled, and who prescribed them. Members can search by a specific time period, prescription number, care provider or by the drug name and can be downloaded or printed as needed to share with physicians or caregivers.

3. Requesting a refill

   Many prescriptions are eligible for online refills. Members can select the ones they want to fill, verify prescription, payment and shipping information on the next page, and add any missing information. They can also share any prescription concerns or questions for our BriovaRx team members to review.
4. Tracking orders

Here, members can see exactly what prescriptions have been ordered, the lifecycle of their prescription as it is processed, and when they can expect them to arrive.

5. Talking with a clinician via live video chat

Through BriovaLive, our award-winning video consultation service, members can ask questions for a better understanding of their therapy, all from the convenience and privacy of home. Members can choose to record these sessions to refer to the information provided with ease.

About BriovaRx

BriovaRx is a leading specialty pharmacy services company dedicated to helping administer and deliver high-quality, cost-effective specialty pharmacy care. BriovaRx combines technology, data and expertise to provide educational resources, 24/7 pharmacy support and trusted advice to the individuals, caregivers and care teams we serve.

Information on the go

Members can use their mobile device to manage prescriptions or request a BriovaLive consultation after downloading the BriovaRx app from the Apple® App Store® or Google Play™.