



Dear Union College Resident,

Union College has partnered with MyResNet to provide internet service and support to your residence. To make sure you're connected, follow the steps below to register for service.

### SET UP YOUR ACCOUNT

Residents can register for an account at **MyResNet.com**. Once you've created a unique username and password, you can log in and access the ResNet on the day you arrive!

### CHOOSE YOUR SERVICE LEVEL

Because everyone uses the internet differently, MyResNet lets you choose the ResNet service that's right for you!

Union College ResNet Packages		
<b>30 Mbps</b> Download Speed	Connect 7 total devices	Included
<b>45 Mbps</b> Download Speed	Connect 14 total devices	\$79/Semester

### CONNECT YOUR DEVICES

Make sure that all your devices like smartphones, tablets, and game systems are registered as devices in your MyResNet account. If you use a device that has not been added, you will be prompted to add that device using the device's MAC address. **Please see 2<sup>nd</sup> page of this document for detailed instructions.**

### NEED SOME HELP?

If you need any help registering or connecting your devices, a support representative is available 24 hours a day to assist you.

- Call **MyResNet** support at **855-813-7010**
- Email [support@myresnet.com](mailto:support@myresnet.com)
- Text **ResNet** to **84700**
- Chat live at [www.MyResNet.com](http://www.MyResNet.com)

Sincerely,

The MyResNet Team



## CONNECT YOUR DEVICES

Please follow these instructions to add your additional devices to your MyResNet portal

1. When you connect a device to MyResNet that is not registered, you will see this screen

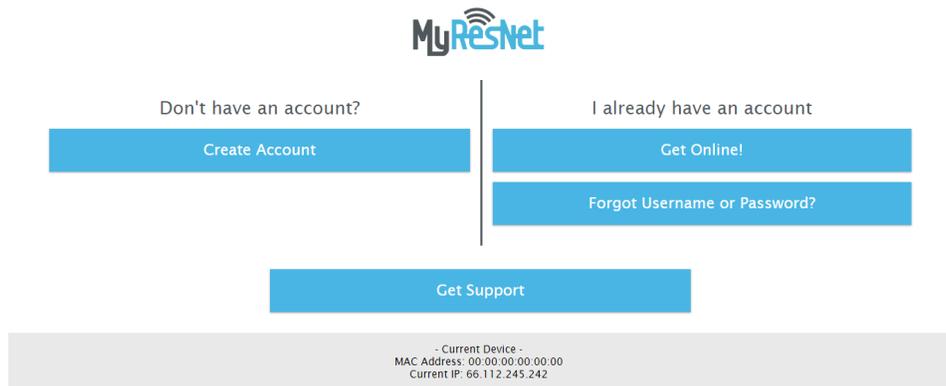


Welcome to the ResNet portal!

You have arrived at this page because this device is not added to your account.

[Click here to continue](#)

2. Once you click continue, you'll need to either create an account or log into your account. You'll notice the mac address for your device is listed at the very bottom. Jot this down!



3. Once you login or create an account, you'll be re-directed to your MyResNet dashboard. Select **Add Device**, and input your mac address from step #2.

