

Classroom Technology Support Policy for Special Events

Electronic classrooms may be scheduled for special events (by faculty and staff only) if they are not already scheduled for regular academic activities. The definition of a regular academic activity includes regularly scheduled classes, labs, review sessions, and performing arts rehearsals and productions. A special event is defined as a one-time or infrequently occurring event outside of regularly scheduled academic activities that require any additional ITS support including, but not limited to, software installation, extra equipment/technology setup (including audio/video), and/or training. Student groups must have a faculty or staff member reserve an electronic classroom on their behalf. Outside organizations may not reserve an electronic classroom for any reason. Please observe the following procedures when scheduling these classrooms.

- a. Faculty or Staff (no student groups or outside organizations) must contact Central Scheduling (x6098 or through the web at <https://www.union.edu/central-scheduling>) to reserve the room
- b. Central Scheduling will need the following information:
 - Date of event
 - Start and end time of event (including any set up time)
 - Name of contact/person using the classroom
 - Contact's phone number
 - Whether electronic equipment will be used; if yes, person using the room needs to have received training from ITS.
 - Special requests (if any; examples include: software installation, operator support, microphones, etc.)

Because of the support issues associated with special events, Central Scheduling and ITS must have advance notice when reserving an electronic classroom. The required advance notice for special events is listed below.

Length of Program	Required Notice
Weekdays – 4 hours or less (8:30 AM – 5:00 PM)	3 Business Days
Weekdays – 5 hours or less (5:00 PM -10:00 PM)	<u>1 Week</u>
Weekdays – One day	2 Weeks
Multi-day	1 Month

The current list of electronic classrooms can be located on the ITS website at <https://www.union.edu/information-technology-services/available-electronic-classrooms>. Please be aware that this list may be added to at any time as the College renovates classrooms.

Please reference the Union College official scheduling policy at <https://www.union.edu/central-scheduling> for more information. If you have questions

about Electronic Classroom use, please contact the Manager of Learning Environments and Event Support at 388-6750.

Due to a recent resignation, we are adjusting how technology support for events will be provided. In order to provide continued operations with a smaller team, our hours of support will be Monday–Friday, 8:00 a.m. – 10:00 p.m. and technician support will not be available for weekend events.

Requests requiring technician support may be denied if we reach staffing capacity during our hours of operation. While we will make every effort to remain flexible and meet event needs, we must also prioritize immediate classroom support.